

FREQUENTLY ASKED QUESTIONS

CREDIT CARD

USE OF A CREDIT CARD

WHERE DO I USE MY CREDIT CARD?

You can use your Credit Card to carry out various transactions inside and outside the country, wherever MasterCard logo is displayed. You may effect POS payments, Cash withdrawals in ATMs, internet purchase (air tickets, hotel reservation, rent cars, etc.) online memberships, etc. POS payments are enabled through CHIP & PIN code, or via the latest Contactless technology for small amount payments.

WHAT IS 'CONTACTLESS'?

Contactless is the latest technology feature incorporated in Credit Cards of Intesa Sanpaolo Bank Albania. It is a fast, easy and secure way to make payments at no need of inserting your card at a POS terminal, but simply tapping your card on the device. These payments usually do not need to enter the PIN code and its maximum limit is 2,000 ALL / 20 EUR or two transactions. When the limit is reached (value or number of transactions) you should make a successful transaction using PIN code to enable other Contactless transactions.

WHERE CAN I USE CONTACTLESS?

Contactless transactions are now accepted everywhere displaying both MasterCard logo and contactless symbol))) at the payment terminal. Except for abroad, contactless transactions are also possible in many POS terminals of Intesa Sanpaolo Bank Albania and other local banks.