

INTERNET BANKING LOGIN WITH SOFTWARE TOKEN

ENHANCING YOUR BANKING EXPERIENCE

To login to Internet Banking access the Bank's Public portal

https://www.intesasanpaolobank.al/s mall-business customers

https://www.intesasanpaolobank.al/s me-corporate for SME & Corporate customers

And Click on 'Login' on the right upper part of the screen.





In the login screen enter:

- Username you have set during application or received by the bank
- Your Password received via
 SMS
- And Click on 'Login'

The system will verify in case you have activated the Software token.





In case software token is not registered for your user the system will display info to register the Soft Token

Click on 'Cancel'





 & in the login screen click on 'Register Soft Token' link

Login to Intesa Sanpa	aolo Bank Online Banki	ng				
Osemane						
Password	Required					
	Required			Never provid	e your User ID or	
Lo	gin			response to a	mail.	
Forgot Username Forgot Pa	assword Register Soft Token	t Token		 The Bank shall not be held responsible for any incorrect online transactions and disclosure of account-related details. We request you to exercise due diligence with the same. 		
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Reenter the username and password in respective fields and click on **'Submit'**

You will receive a code in the mobile you have registered with the bank.

 Enter the code on 'Verification code' field & click 'Submit'





In case the one time passcode is validated successfully, you will be displayed a QR code.

 Download the 'Business
 #withKEY' app on your phone from App Store or Play Store.
 Select the 'Scan credentials for online activation' and scan the QR code appearing on the screen.

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Soft Token Registration	
User Name	
XHILDAA50	
Soft Token Registration • Please download the one span app from respective store dopending on the device you are using. • Kndy scan the QR code image using the OneSpan Soft Token Application. • Roll with instructions for activating token.	the 2
Note: The Business #withKEY app is used	
to activate the Soft Token which you	
nood to use for overv subsequent login	
need to use for every subsequent login	
and every transaction authorization as	
requested	
MacBook	
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INTESA SANPAOLO BANK

Albania

 After selecting 'Scan credentials for online activation' and

scanning the QR code on the web page, the application will request you to enter and reconfirm a PIN/Password which will enable you to access the Business #withKEY app in the future

 Once you confirm the PIN/Password, you will land on the app dashboard



NOTE: It is important that you remember this PIN/Password as you will use it to perform subsequent logins / transaction authorizations through Business #withKEY app.



FIRST LOGIN & ALL SUBSEQUENT LOGINS

Go back to Internet banking login page and Re-enter

- Username
- Password

And Click on **'Login'**

The System will display the Verification screen.

- Open the Business #WITHKEY app and click on 'OTP'
- Enter the generated OTP in the Verification screen of internet banking and click 'Submit'



NOTE: After the first registration, this is the process you have to follow for all subsequent logins in Internet Banking.



Now you have logged in successfully and the system will request you to:

- Change the password.
- Accept the Terms and Conditions.
- Display your profile data.

Change Pass	sword	
Please change you	ur password for security reasons.	
Current Password	E	=
New Password	E Contra de la con	Your Password can : V Have 8 to 20 characters Have uppercase (Minimum 1 mandatory)
Re-enter Password	EE.	Have lowerase (Minimum 1 mandatory) Have numbers (Minimum 1 mandatory) Have special characters (Allowed characters are @especial characters (Allowed characters are
Submit		Not contain successive characters more than 5 Not contain repetitive characters more than 5 Not be a common password
		\sim



THANK YOU

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