

# **INTERNET BANKING LOGIN WITH SOFTWARE TOKEN**

**ENHANCING YOUR BANKING EXPERIENCE**



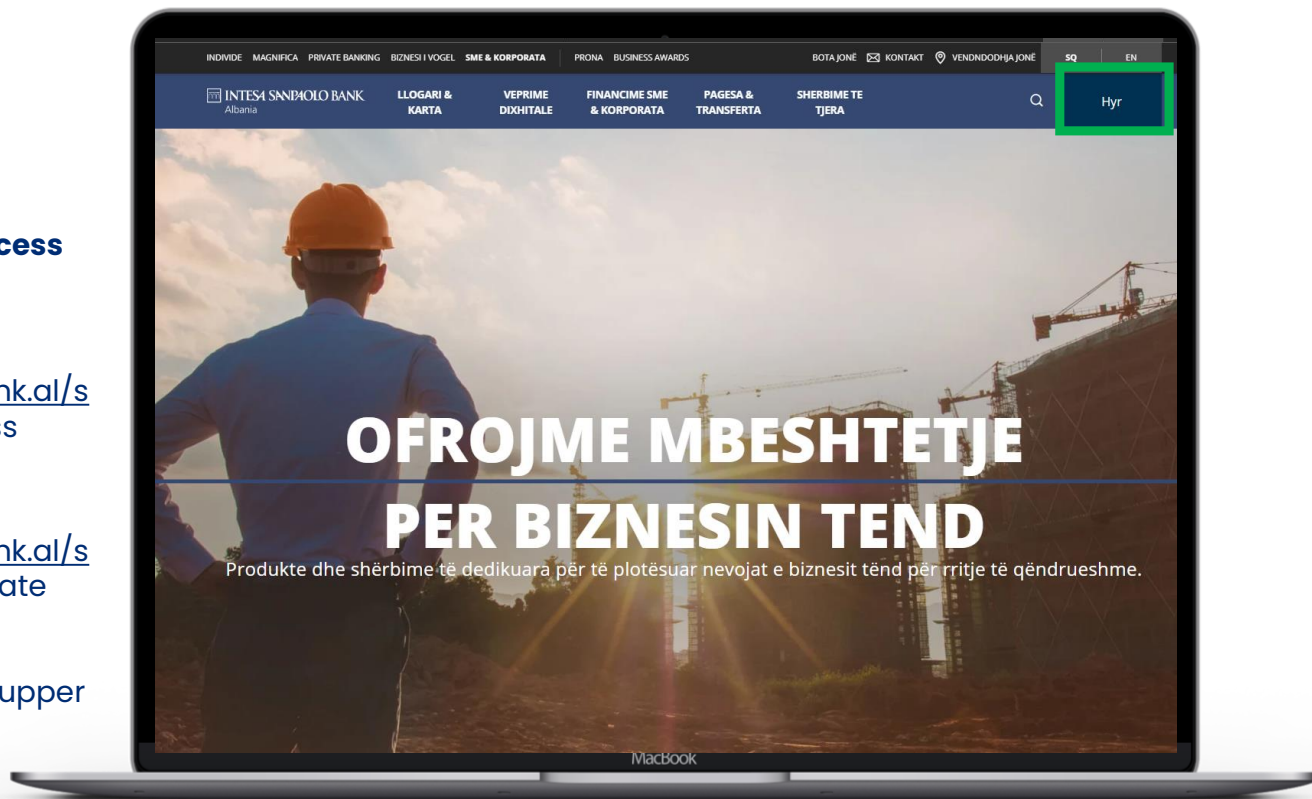
# FIRST LOGIN

To login to Internet Banking access the Bank's Public portal

<https://www.intesasanpaolobank.al/small-business> for Small Business customers

<https://www.intesasanpaolobank.al/sme-corporate> for SME & Corporate customers

And Click on 'Login' on the right upper part of the screen.

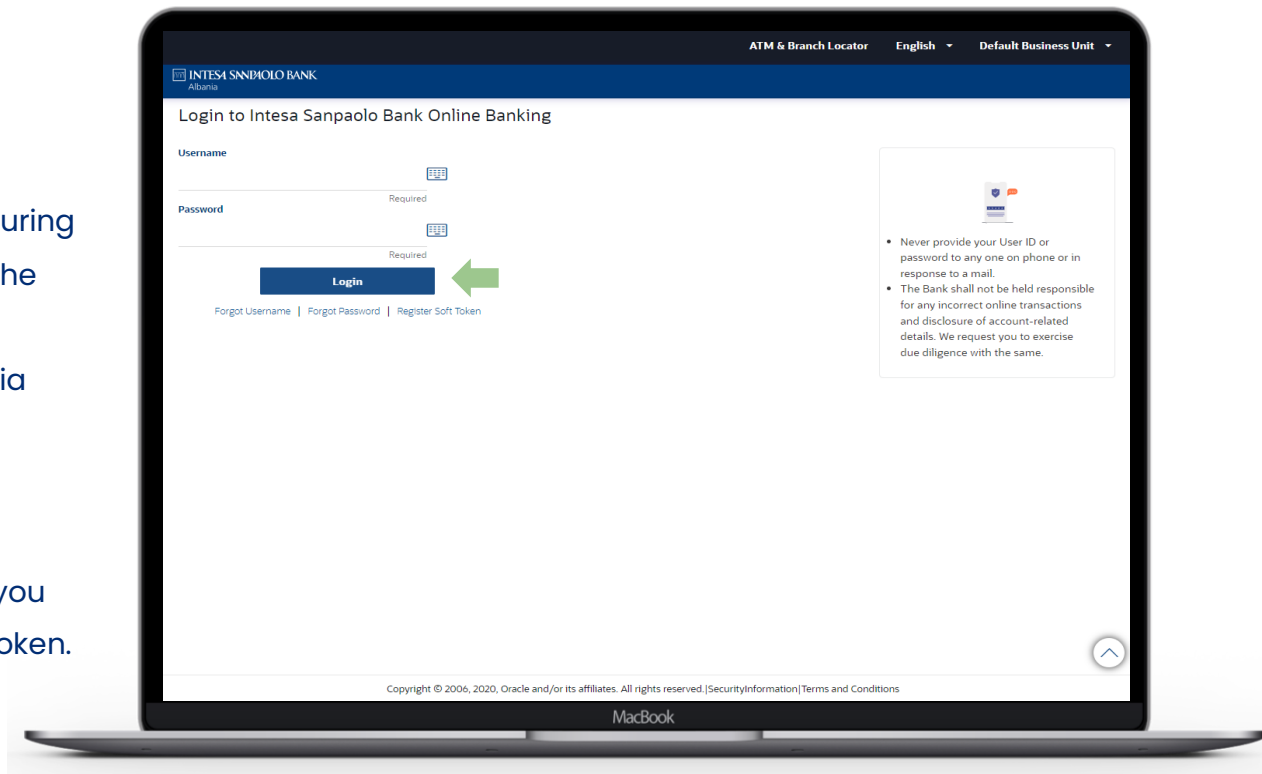


# FIRST LOGIN

## In the login screen enter:

- Username – you have set during application or received by the bank
- Your Password – received via SMS
- And Click on 'Login'

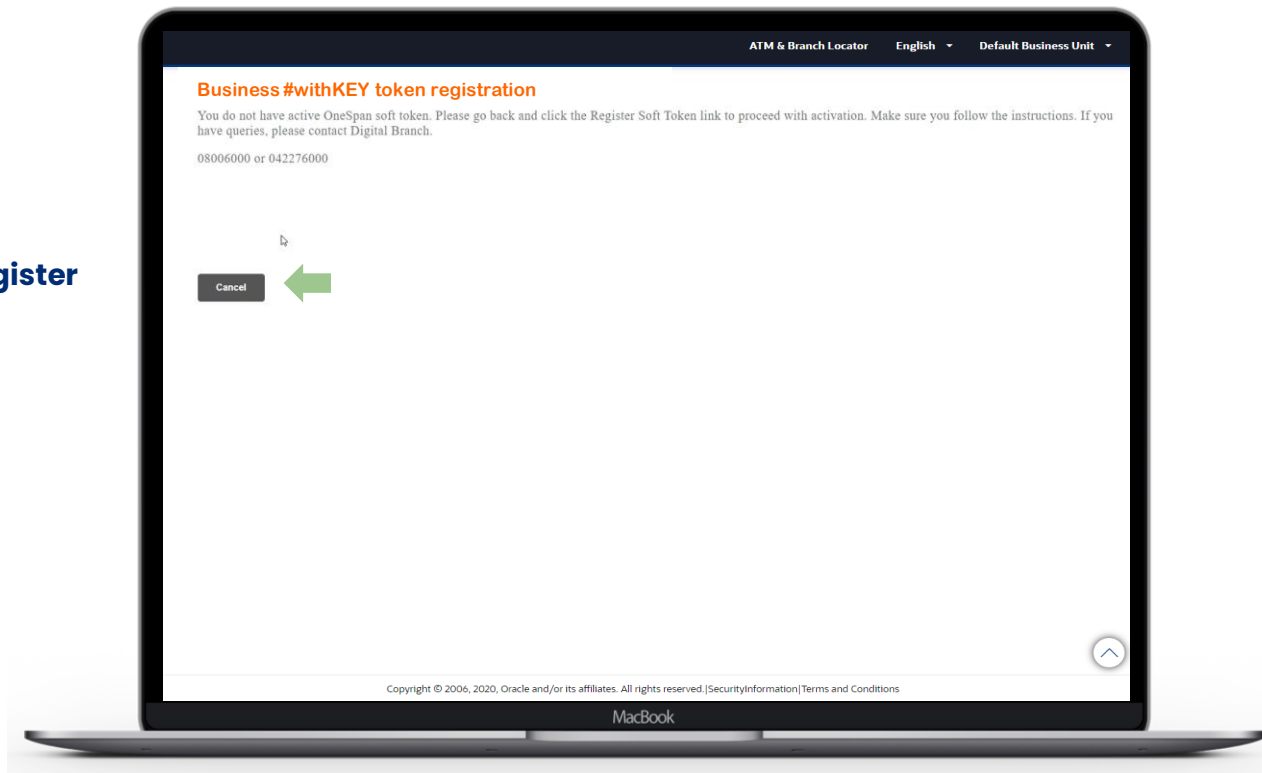
The system will verify in case you have activated the Software token.



# FIRST LOGIN

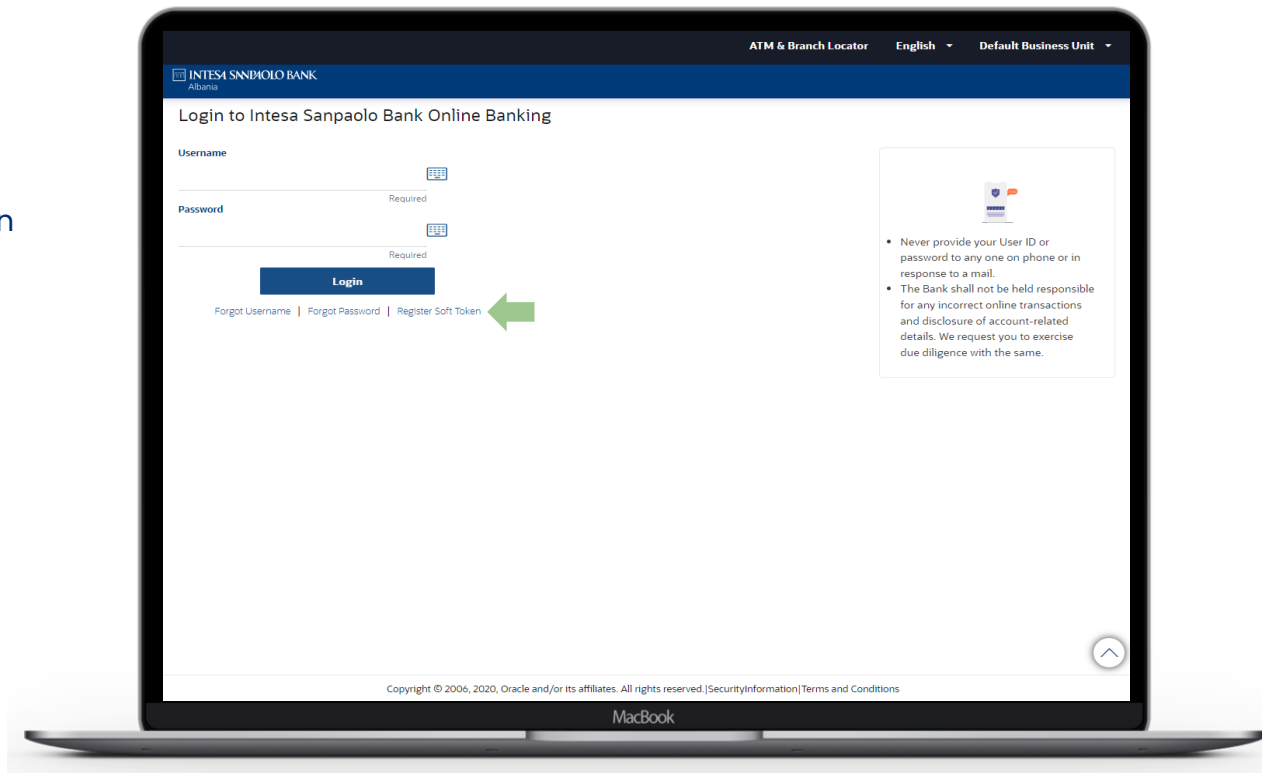
**In case software token is not registered for your user the system will display info to register the Soft Token**

- Click on 'Cancel'



# FIRST LOGIN

- & in the login screen click on 'Register Soft Token' link

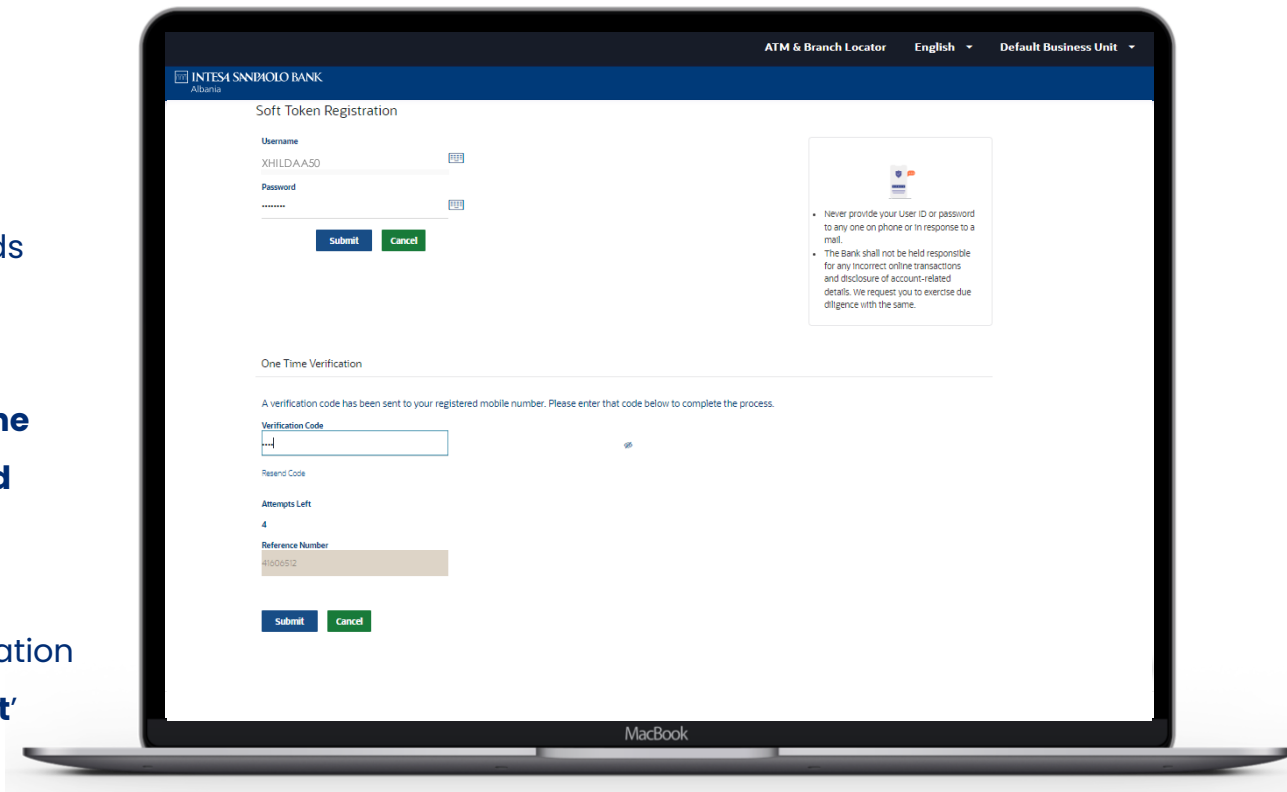


# FIRST LOGIN

Reenter the username and password in respective fields and click on **'Submit'**

**You will receive a code in the mobile you have registered with the bank.**

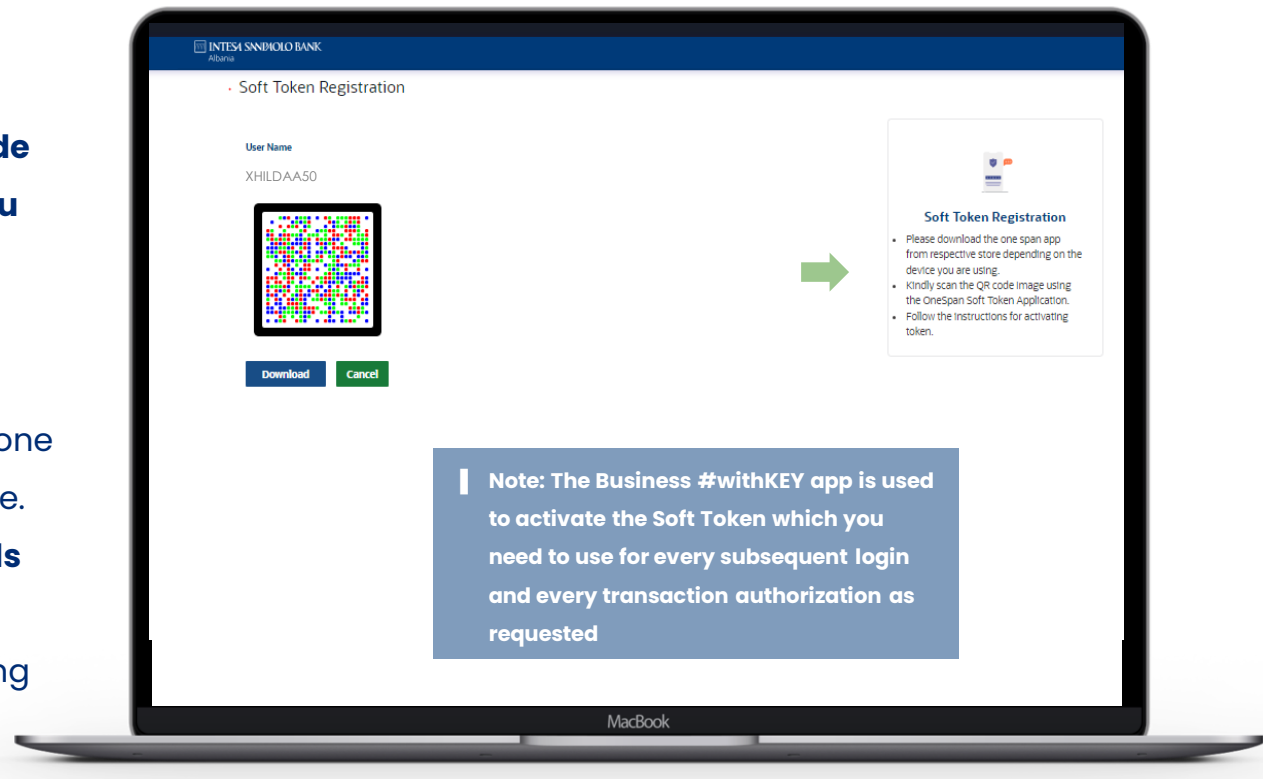
- Enter the code on 'Verification code' field & click **'Submit'**



# FIRST LOGIN

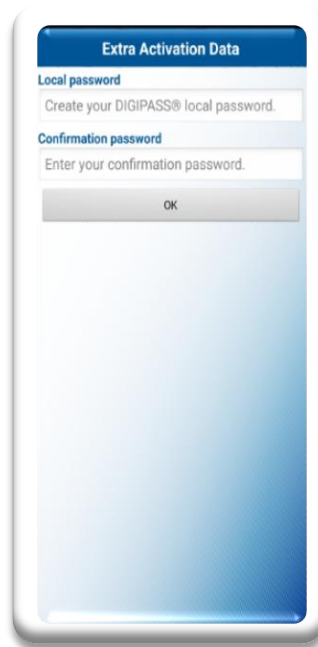
In case the one time passcode is validated successfully, you will be displayed a QR code.

- Download the '**Business #withKEY**' app on your phone from App Store or Play Store. Select the '**Scan credentials for online activation**' and scan the QR code appearing on the screen.



# FIRST LOGIN

- After selecting '**Scan credentials for online activation**' and scanning the QR code on the web page, the application will request you to enter and reconfirm a PIN/Password which will enable you to access the Business #withKEY app in the future
- Once you confirm the PIN/Password, you will land on the app dashboard



**NOTE:** It is important that you remember this PIN/Password as you will use it to perform subsequent logins / transaction authorizations through Business #withKEY app.



# FIRST LOGIN & ALL SUBSEQUENT LOGINS

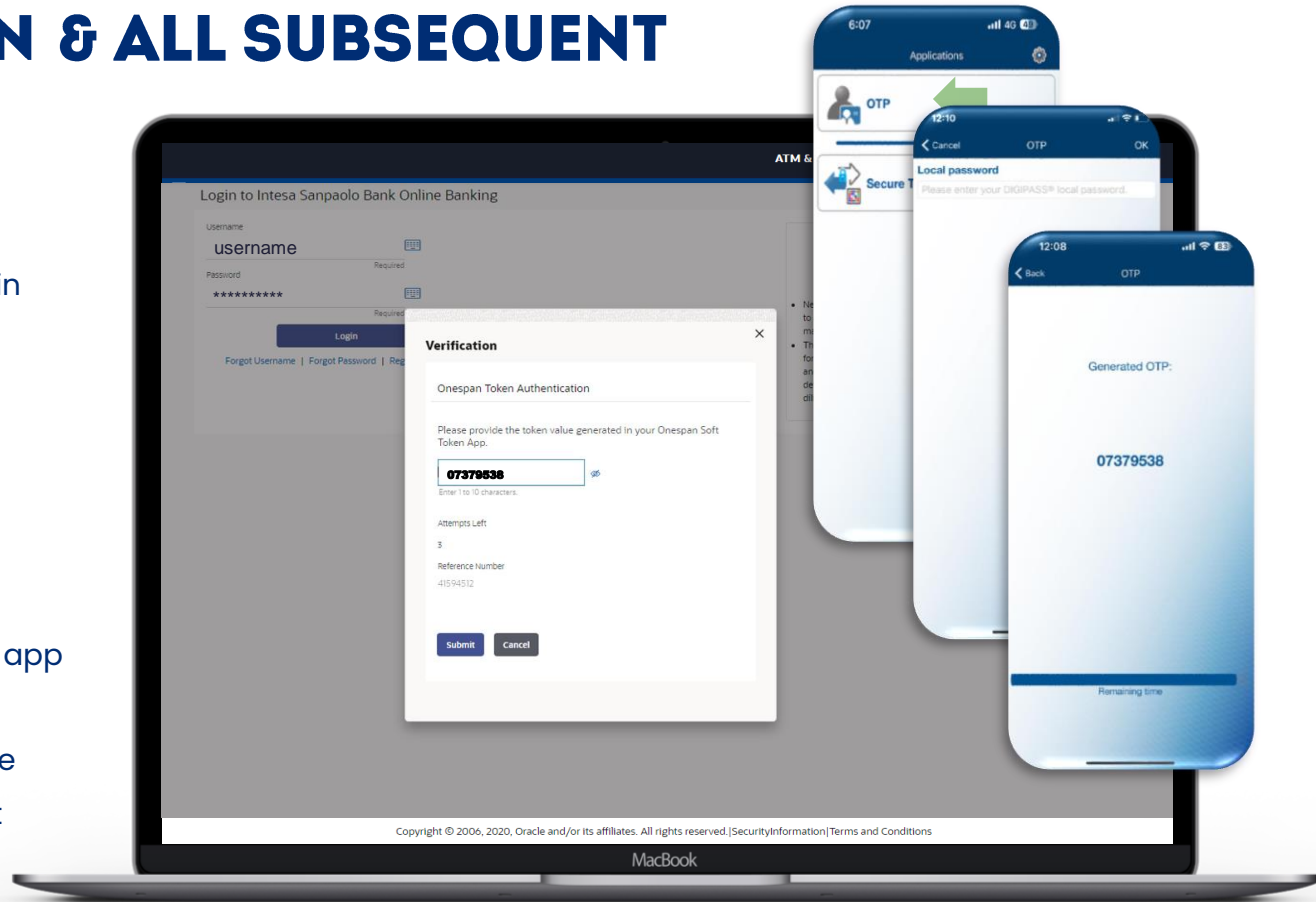
Go back to Internet banking login page and Re-enter

- Username
- Password

And Click on **'Login'**

The System will display the Verification screen.

- Open the Business #WITHKEY app and click on **'OTP'**
- Enter the generated OTP in the Verification screen of internet banking and click **'Submit'**

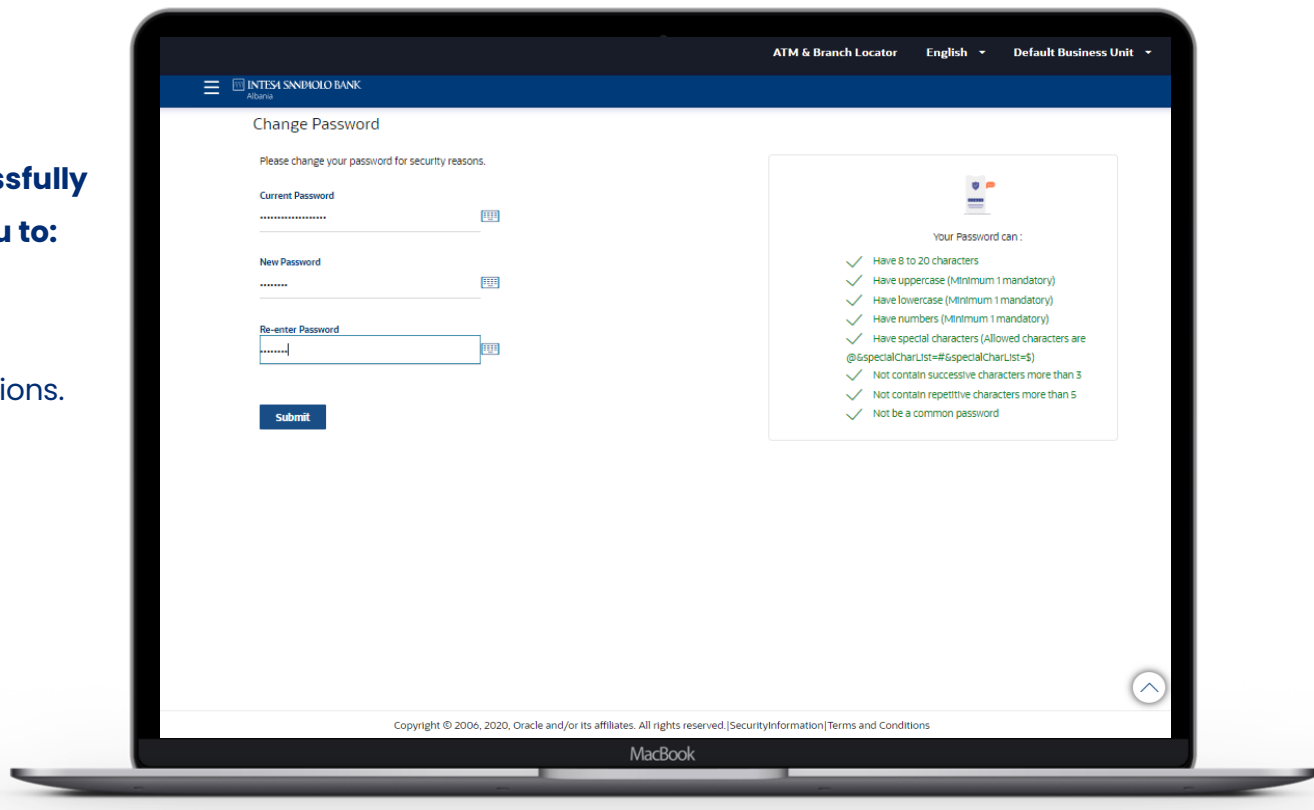


**NOTE:** After the first registration, this is the process you have to follow for all subsequent logins in Internet Banking.

# FIRST LOGIN

Now you have logged in successfully and the system will request you to:

- Change the password.
- Accept the Terms and Conditions.
- Display your profile data.



# THANK YOU!

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